



## **Terms and Conditions**

Welcome to ScanCorner! We are happy that you are interested in our service. Please read carefully the following terms and conditions before placing an order. Our biggest concern is the satisfaction of our customers. If you have any questions concerning our terms and conditions or any other concern, please send us an e-mail to **info@scancorner.in**.

## **Prices and Payment**

1. Our prices and services are adapted occasionally. Thus prices and due shipping costs can change. The currently valid prices for our services in India can be found on the price list on our homepage on [www.scancorner.in](http://www.scancorner.in). This excludes special agreements with the customer.
2. The billing amount is dependent on the exact number of scanned images and the chosen options by the customer. This amount will be due before the images are scanned and brought to the customer's attention via e-mail.
3. Prices are exclusive shipping costs.

## **Warranty, Liability and Shipping**

4. **Please send you negatives and slides in a protected and secure manner** (see [www.scancorner.in/packagingtips](http://www.scancorner.in/packagingtips) for more advice). ScanCorner cannot be held liable for damage or loss of material due to insufficient packaging as this is the customer's responsibility.
5. ScanCorner guarantees highest carefulness with the client's images/videos. From the time of receiving the images/videos until the time of finishing the digitization we offer a guarantee on top of that: in the very unlikely case that your order (minimum billing amount of 6000 rupees) is lost, ScanCorner compensates the customer with a onetime payment of 26000 rupees.
6. For damages of image/video material or single lost images, ScanCorner is liable for the value of raw materials but not for the value of memories or the like.

## **Services and Handling of photo/video material**

7. We scan and bill all the images/videos you have sent us. The order is processed with receipt of the photo/video material and restitution of digital images is excluded. ScanCorner processes an order within a maximum of 3 months.
8. ScanCorner guarantees a high degree of care and a professional handling of the client's image/video material. Included services are published on our website. ScanCorner only takes further responsibility for any other services if there has been an agreement between the customer and ScanCorner.

9. ScanCorner commits itself to delete the digitized images of clients from its own storage 6 months after the order completion date. Within this time frame, a customer can request digital images again in case of loss.
10. ScanCorner endeavours to realise the desired scanning order and descriptions in the customer order. Still ScanCorner cannot be held liable for the order of images/videos or the folder structure, neither of the digitized images/videos nor returned images/videos.
11. ScanCorner reserves the right to alter image material in a practicable manner in order to realize the digitization: stickers and labels can be removed and negative strips can be cut into pieces if they are too long (35mm negative strips with more than 6 images and medium formats with more than 7.48 inches).

### **Confidentiality and Copyright**

12. By ordering the client affirms that he/she holds the necessary ownership and copyrights of the photo/video material. The customer is liable for any claims for indemnity that result from breaching those affirmations.
13. ScanCorner guarantees the absolutely confidential handling of photo/video material. Such material and customer data are only used to realize the digitization and are not forwarded to any third party, unless the material is of relevance for criminal prosecution or the special agreements with the customer have been made.

Last update: 29/08/2011, Hyderabad, India